

ISO CERTIFICATION STATEMENT



Travel, Events, Meetings & Hospitality Management services in Russia and CIS countries, based on destination technology software & processes, communication and client beneficial solutions.

STRATEGIC QUALITY GOALS –It's all about people

- Always aiming to be the preferred company for our clients, partners, representatives and authorities by interactive sales efforts, activities and personal relations!
- We will maintain the most updated, interactive database - providing business solutions quicker & easier than existing elsewhere by providing frontier and innovative client benefits solutions at all times.

Innovation and creativity: Russkie Prostori provide a very proceed based working environment with a single-inventory back office system with to serve a and secure a quality routine with the majority of required information already sorted within the system for control and developing standard based on client beneficial solutions, The main data storage of based on the following components (that all are interactive and connected and added with technical solutions in the same environment in regards to communication)

- Destination Back-office system (single Inventory Back office system)
- Web Sites & Blogs
- Server Database

A responsibility: Our commitment is to streamline quality and operations with quick & accessible references and as well information of the company's routines, instructions and storage of material produced. All in order to secure a flawless quality operation based on minimum accepted standards on behalf of client & customer.

Efficiency and effectiveness: Ensuring correct communication at all times in all levels of staff (old and new) working as an overall team being trusted for mission and projects given an entrusted by colleagues, management and clients. The purpose is to secure a working environment according to legal and other requirements, minimizing misunderstandings and failure in communication of the same due lack of risk and a constant safety assessment.

Continuous improvement: By keeping an updated database we can easily Identify, find and share documented information and give access to guidelines how to use the same. By our commitment to quality to provide a constant developments of integrated system related developments and update of old documents and sort correctly misplaced not logistically stored information into a precise location we can used and easily find thus provide a maximum of relevant content to clients and employees.

QUALITY GUARANTEES

- Constant dialog between client and company
- Receipt of any request within 24 hours
- Individual proposal within 72 hours
- Full Russian Visa support
- 24 / 7 availability during the program
- Guarantee of complete documentation of the company
- Reference list for our partners and clients
- Risk and safety assessments

<http://www.russkie-prostori.com>
<http://sport.russkie-prostori.com>
<http://www.team-russkie.com>